

TERMS & CONDITIONS - Bridge Motor Inn, Tocomwal

QUOTATIONS:

- Bookings are not reserved at the time of Quotation and are subject to availability.

CONFIRMED BOOKINGS:

- Bookings are not confirmed until they are secured by payment of 50% deposit (cheque, money order, cash, internet transfer) or credit card details (phone, fax, mail).
- Bookings not secured within 7 days may be cancelled.
- Securing a booking constitutes acceptance of these terms and conditions.

ACCOUNTS:

- Tariff includes room rate only except when booking packages.
- Package prices are based on one night twin share accommodation unless specified.
- Accounts are required to be completed in full prior to check out.
- Guests departing prior to 8.00am are requested to settle their account the previous evening.

PAYMENT METHODS:

- Cash; Visa; MasterCard; American Express; Diners Club; JCB; EFTPOS.
- No surcharge applies on Credit Card payments.
- Personal and business cheques are not accepted when settling the account without prior arrangement with management.
- Long stay guests will be invoiced on a weekly basis.

CANCELLATIONS:

Single Reservations

- More than 48 hours notice – you may reschedule your reservation for another date. If you are unable to reschedule, an administration fee of \$20 will be charged.
- Less than 48 hours notice – an administration fee of \$20 plus a cancellation fee equivalent to the first night's tariff will be charged.

Group Reservations

- More than 30 days notice – you may reschedule your reservation for another date. If you are unable to reschedule, an administration fee of \$50 will be charged.
- Less than 30 days notice – an administration fee of \$50 plus a cancellation fee equivalent to 25% of the total tariff will be charged.
- Less than 14 days notice – an administration fee of \$50 plus a cancellation fee equivalent to 50% of the total tariff will be charged.

No Shows

- If you fail to arrive on the day of your reservation and do not notify us, a cancellation fee equivalent to 100% of the total tariff will be charged.

CHECK IN & CHECK OUT:

- Check In 2:00pm
- Check Out 10:00am
- Late Check Out Fee (by noon) \$40.00
- Late Check Out Fee (after noon) Full day tariff applies
- Late Check Out requires prior arrangement and is subject to availability.

- Failure to check out by 10.00am will indicate that you are extending and therefore a further day's tariff could be charged to your account.

PETS:

- Sorry, no pets permitted.